



LIMITED LIFETIME WARRANTY

We stand behind our quality manufactured and certified Azenco Outdoor products

Azenco Outdoor offers a Limited Lifetime Warranty that covers defects in material for new Azenco Outdoor products. Only products purchased directly from Azenco Outdoor or through our dealer network are covered by this warranty. This warranty extends to the original purchaser. This warranty can be transferred to new owners if the new owner follows the transferable warranty procedure and is acknowledged in writing by Azenco Outdoor.

ALL WARRANTIES BEGIN ON DATE OF INSTALLATION

Items Covered by Limited Lifetime Warranty

R-Blade, R-Shade, R-Car, K-Bana

ELECTRONIC COMPONENTS

3 Years - Rain Sensors, Wind Sensors, Temperature Sensors, Control Boxes, Remotes, Transformers, Lights
5 Years - Motors
Batteries excluded

All warranties are subject to all electronic components being properly installed and within waterproof boxes as well as all wire connections properly protected and the minimal use of operating the system 3 times a month.

STRUCTURAL SUPPORT COMPONENTS

15 Years - Louvers, Beams, Posts, Gutters

MANUFACTURING DEFECTS

Manufacturing defects are warranted for the lifetime of the system.

Pool Covers (Non-Slatted)

STRUCTURE

10 Years

POLYCARBONATE

10 Years

Pool Covers (Slatted)

PVC SLATS

4 Years

POLYCARBONATE SLATS

5 Years

MOTORS

2 Years

This Warranty shall not be valid or enforceable unless the Warranty is registered with Azenco Outdoor via our website www.azenco-outdoor.com/submit-warranty within thirty (30) days after completion of the original installation of the product covered hereby. Complete registration instructions are on the website.

Items Not Covered by Limited Lifetime Warranty

- Any products, fasteners, additional parts or accessories not manufactured or supplied by Azenco.
- Issues, damage or malfunctions from anything other than manufacturing defects in material.
- Corrosive atmospheric conditions, such as salt or chemicals, unrelated to Azenco manufacturing.
- Damage or malfunction including normal weathering, fading, chalking or normal wear and tear.
- Improper maintenance or installation, accidents, post installation alterations, negligence or accessory installation.
- Labor costs.
- Acts of God.

Procedure For All Azenco Warranty Claims

Any claim under this warranty must be in writing and sent via mail or email to:
Azenco OUTDOOR 725 SE 9th Ct suite 10, Hialeah, FL 33010
warranty@azenco-outdoor.com

Claims must be received by Azenco Outdoor within 30 days of discovering a claimed defect and include the date of installation, the address of the installed product, the name and address of the installer and a copy of the invoice for the defective product. As Azenco Outdoor must have a reasonable opportunity to inspect the claim, do not begin any repairs prior to said inspection or the terms of the warranty could be voided.

After inspection by Azenco Outdoor or its duly appointed representative, Azenco Outdoor shall deliver a repaired or new product(s) to remedy the defective product as follows:

- During the first (1st) year after installation, Azenco Outdoor has the option to repair, refinish or replace the defective product at no cost to the customer, excluding labor.
- From the second (2nd) year through the fifteenth (15th) year, based on the warranty period for the defective part as defined above, Azenco Outdoor has the option to repair, refinish, or replace defective components, but the customer is responsible for shipping charges and all costs for removal and reinstallation of the components.

It is important that the customer follow the **CARE/CLEANING QUICK GUIDE** published by Azenco Outdoor. Azenco Outdoor products are not warranted when aggressive environmental conditions are manifested. That includes, but is not limited to, environmental streaking on beams and louvers.

Warranty Transfer

This warranty may be transferred to new owners during the life of the Warranty by adhering to the following procedure:

- Go to www.azenco-outdoor.com/submit-warranty
- Fill out the Warranty information and note this is a transfer.
- There is no charge for this transfer, however Azenco Outdoor must acknowledge in writing that the new registration has been received and approved.

This Limited Lifetime Warranty only applies to product(s) installed within the United States, Canada and the Caribbean.